DIGITAL HUMANITY: EXPLORING OUR ECOSYSTEM



A forum presented by Polaron Language Services in partnership with the Commonwealth Bank of Australia

PROGRAM

23 MARCH 2018

9:30AM - 3:30PM

CBA CONFERENCE ROOMS 727 COLLINS ST, MELBOURNE

WELCOME

to VicForum 2018

This year's forum, Digital Humanity: Exploring our Ecosystem, will focus on how Victoria's diverse communities fit into our increasingly digital world. We will cover three themes: Work, Life & Play and Death. We believe in the exchange of ideas and have allowed plenty of time for questions, debates and experiential learning. Whilst we won't have all the answers, we will bravely attempt to ask many challenging questions!

MESSAGES FROM THE ORGANISERS



In March each year, Victoria holds Cultural Diversity Week to celebrate Victorians from all walks of life. As part of the celebration, Polaron is once again playing a major role with the third edition of

its increasingly successful VicForums. The two previous editions were wonderful in showcasing Polaron's ability to connect us, to stimulate ideas and create opportunities in Victoria's multicultural communities.

As always, the VicForum makes avant-garde propositions, mixing the arts and business, and seeking answers to contemporary questions: this year, we will explore a fascinating concept, Digital Humanity, is it an oxymoron? Stay tuned and be prepared to be challenged. We are confident you will enjoy the forum, thank you for coming.

> Emiliano Zucchi Polaron Advisory Board Member



At CommBank, communities are at the core of our vision and we take great pride in our commitment to support multicultural communities, celebrating and honouring their vibrant heritages alongside them.

We recognise the importance of creating better experiences for our customers through understanding their needs. In recognition of this, a dedicated Multicultural Community Banking division has been created to foster empathy and understanding by deepening relationships, enhancing financial inclusion and promoting social cohesion so our customers feel supported.

The team brings to life the Bank's commitment by ensuring strong grass roots and authentic engagement, developing strong networks and relationships, forming strategic partnerships with government, multicultural bodies and communities and delivering meaningful and relevant community programs.



Huss Mustafa OAM General Manager, Commonwealth Bank

WE ARE USING AN INNOVATIVE TECHNOLOGY **SOLUTION TO ASSIST REFUGEES AND MIGRANTS** INTO EMPLOYMENT, HELPING TO CREATE A MORE MULTICULTURAL AND INCLUSIVE SOCIETY.



ANNA ROBSON. REFUGEE TALENT PARTNER ORGANISATION

MESSAGE FROM HON. ROBIN SCOTT MP, MINISTER FOR MULTICULTURAL AFFAIRS



I extend my best wishes to Polaron Language Services and everyone attending the VicForum 2018, Digital Humanity: Exploring our Ecosystem, and trust you will have an enjoyable and enlightening discussion

about how Victoria's diverse communities fit into our increasingly digital world.

The Victorian Government believes our state's cultural diversity is one of our greatest strengths, and events like this provide us with the opportunity to discuss and embrace multiculturalism across different aspects of society.

It is particularly fitting that this event is being held during Cultural Diversity Week, which, in 2018, celebrates the right of all Victorians to belong and contribute.

I commend the work of Polaron Language Services and its partners – the Victorian Multicultural Commission and the Commonwealth Bank of Australia – for this year's event and thank them for providing us with this fascinating glimpse into the future of multiculturalism.

On behalf of the Victorian Government, I wish everyone a productive and inspiring forum.

Hon. Robin Scott MP Minister for Multicultural Affairs

MESSAGE FROM HELEN KAPALOS, VMC CHAIRPERSON



I send my warmest regards to Polaron and congratulate them for marking Cultural Diversity Week with this special event.

Cultural Diversity Week is Victoria's largest

multicultural celebration and is held annually to coincide with the United Nation's Day for the Elimination of Racial Discrimination and Harmony Day on 21 March. This year's theme is Proud to Belong.

The Victorian Multicultural Commission supports all Victorians to feel connected to their cultural heritage and works with community organisations, government and the private sector to build a thriving community connected through their shared humanity.

The subject of this event, Digital Humanity: Exploring our Ecosystem, is an original and thought provoking exploration of what is culture and humanity in a digital world – questions that we will all be challenged by as future trends impact our personal interactions and bring the world closer together.

This occasion is a wonderful opportunity to reflect on how we maintain and enhance our sense of belonging in a digital world.

I hope everyone participating in VicForum 2018 enjoys a day of vibrant and interesting conversations.

Helen Kapalos Chairperson, Victorian Multicultural Commission

MESSAGE FROM THE SHADOW MINISTER, INGA PEULICH, MLC



As Shadow Minister for Multicultural Affairs and on behalf of the Liberal National Coalition, I would like to take this opportunity to commend Polaron Language Services and the Commonwealth Bank of Australia for organising this year's forum. For its third edition, the forum will be exploring the theme, Digital Humanity: Exploring our Ecosystem, a fascinating topic that touches on all our lives, sometimes in very significant ways.

I hope you all learn something new and interesting about yourselves, each other and our ecosystem. And, more importantly, I hope that you leave the forum with a renewed sense of belonging to the great multicultural State that is Victoria.

Inga Peulich, MLC

EXPLORE:

THE PROGRAM



10:20am

PANEL 1: FUTURE OF WORK

- Useful Link
- NAATI
- Commonwealth Bank
- · Law Squared
- Australia Post
- · Refugee Talent

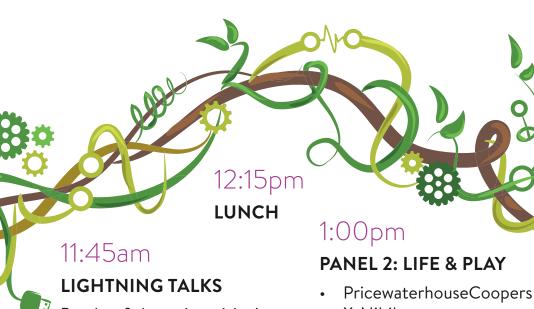
KEYNOTE



DEAN FOLEY

BARAYAMAL

After five years in the Royal Australian Air Force, Dean founded Australia's Indigenous business accelerator, Barayamal – now known as a world leader in Indigenous Entrepreneurship. Dean is an action-oriented entrepreneur, Microsoft RAP Advisory Board Member, winner of the Indigenous Digital Excellence (IDX) Entrepreneurship Award, CSIRO STEM Professional Early Career Award Finalist and proud Kamilaroi Man from the First Nations community in Gunnedah, NSW.



Battle of the universities! Five minute presentations from local accelerator and incubator groups. Vote for your favourite.

X-Nihilo

- Cultural Infusion
- Global Indigenous Management
- IziGraphics
- Mindblowing Films

2:00pm

PANEL 3: DEATH

- Palliative Care Victoria
- The ANU
- NDAN
- Nasihah Consulting
- COTA Victoria
- Polaron

3:00pm

AFTERNOON TEA & NETWORKING

MCs



MARIAM RIZA WATTLESHIRE

VP - inter-generational consulting at Wattleshire. Member of ACCA. UK, CPA & Institute of Internal Auditors, Australia



NICOLE NG

Commerce (Accounting & Finance) graduate from Monash University

FXHIBITION:

INTERACT



Three innovative teams from three of Melbourne's top universities - who will take out the winner's crown? Each group will present a 5 minute pitch of their start-up, followed by a Q&A. The lucky winner will receive a package from VicForum partners to kick-start their business.



FACILITATOR: EMMA FORSTER

Expert in marketing experience, community building and open innovation



DOMINIC CARTER

MUSICIAN

When creating this piece, I was looking for a way to illustrate how the digital and the organic are now so intertwined, it is hard to

tell where one begins and the other one ends. The piece consists of a single note, repeated in many different shapes and forms, using acoustic, electric, electronic instruments and digital treatments. It is then overlayed with digital recordings of my environment.

LIMINAL VR VIRTUAL REALITY **EXPERIENCE**



A Melbourne-based virtual reality company working with a global network of developers, to create short virtual reality experiences designed to empower people to consciously choose how they want to feel and perform.



INTERPRETER NOW

VIDEO APP

Changing the landscape for consumers of interpreting services, Polaron unveils its digital interpreting platform. Participants will get an exclusive sneak peek at the future of interpreting in Australia.

POSTERHEROES

INTERNATIONAL POSTER COMPETITION



Posterheroes is an international contest about social communication open to everyone and has drawn entries from over 70 nations. The winning posters are selected by an international jury of high-level professionals.

FROM OUR SPEAKERS:

X-NIHILO

JENNY HSIEH

Minimalist handbags in a time of excess.

KAMANU

TINA WARU

Celebrating multicultural communities and diversity.

LETTERS UNSENT: A COMMUNITY SHROUD

PIA INTERLANDI

Interactive art installation combining fashion, bereavement and end of life.

PANEL ONE:

THE FUTURE OF WORK

Will the faultless logic of robots run the world? Or will humanity - in all its diversity - find its time to shine? Our panel is made up of speakers from some of Australia's most established organisations to some of its newest.





FACILITATOR: LORRAINE NGWENYA **USEFUL LINK FOUNDER**

Speaker, advocate and entrepreneur. Founder of Useful Link





MARK PAINTING NAATI

CEO of NAATI, Graduate Member of the Australian Institute of Company Directors, Fellow of the Australian Institute of Management



DEMETRIO ZEMA LAW SQUARED

Entrepreneur, lawyer and founder of the 'New-Gen' law firm, Law Squared



FIONA WYNN AUSTRALIA POST

Head of Culture, Inclusion and Innovation at Australia Post



ANDREW KEAST

REFUGEE TALENT

Campaigner, storyteller and diplomat at social enterprise, Refugee Talent



HUSS MUSTAFA COMMONWEALTH BANK OF AUSTRALIA

Senior Executive at Commonwealth Bank of Australia, General Manager of Multicultural Community Banking Australia

AT COMMBANK, COMMUNITIES ARE AT THE CORE OF OUR VISION AND WE TAKE GREAT PRIDE IN OUR COMMITMENT TO SUPPORT MULTICULTURAL COMMUNITIES, CELEBRATING AND HONOURING THEIR VIBRANT HERITAGES ALONGSIDE THEM.

> COMMONWEALTH BANK OF AUSTRALIA MAJOR SPONSOR

PANEL TWO:

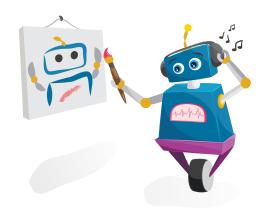
LIFE & PLAY

There's more to life than just work! This panel discussion looks at how we live, play and interact with each other in the digital age. Our speakers include a film director, fashion designer and recently retired graphic artist.



FACILITATOR: JOANNA NELSON PwC AUSTRALIA

Director - Engagement Quality Delivery at PwC





IZI MARMUR 17IGRAPHICS

Artist and designer. Member of Artback Australia, President of Australian Society of Polish Jews and their Descendants





JENNY HSIEH

Creative Director of X-Nihilo - an ethical fashion brand - QDOS award-winner and digital marketer MITU BHOWMICK LANGE MINDBLOWING FILMS

Director of Mindblowing Films, Festival Director of the Indian Film Festival Melbourne







REZZA MOIENI CULTURAL INFUSION

Project Director of Cultural Infusion. Master's in Computer Science (Information Security)

TINA WARU INDIGENOUS RUNWAY PROJECT

Mentor, motivational speaker. Founder of the Indigenous Runway Project. Founder and CEO of Global Indigenous Management

PARTICIPATE IN TINA'S LATEST PROJECT IN OUR EXHIBITION SPACE

PANEL THREE:

DEATH



We haven't yet discovered an elixir for immortality, so what happens to us at the end of our lives? We look at what becomes of our bodies, memories and digital footprints in our final panel for the day.



FACILITATOR:

MIKE KENNEDY

PALLIATIVE CARE VICTORIA

Project Manager at Palliative Care Victoria



MONIQUE TOOHEY
NASIHAH CONSULTING GROUP

Author and cross-cultural psychologist. Founder and Principal Psychologist at Nasihah Consulting Group - Northern Psychology Clinic



PIA INTERLANDI NATURAL DEATH ADVOCACY NETWORK

Fashion Designer and celebrant. Co-founder of the Natural Death Advocacy Network

VIEW PIA'S PROJECT, LETTERS UNSENT, IN OUR EXHIBITION SPACE



KASIA KWAPISZ WILLIAMS

THE ANU

Academic coordinator at the Centre for European Studies, the Australian National University



EVA HUSSAIN POLARON

CEO and Director of Business Development and Marketing at Polaron. Deputy President of ASPJ and board member of PCCV

I'M OPTIMISTIC ABOUT DIGITAL REVOLUTION AND WHAT IT CAN ACHIEVE IN THE HANDS OF HUMANS.

EVA HUSSAIN POLARON ORGANISER



ARATI VIDYASAGAR

COTA VICTORIA

Victorian Information Outreach and Projects Officer at Seniors Information Victoria - a program of COTA Victoria

GET WRITING: NOTES

1.	 •	• •	•	• •	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	••
2.	 •	• •	•	• •	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	••
3.	 •	• •	•	• •	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	••
4.	 •		•	• •	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	••
5.	 •	• •			•	•			•			•	•	•	•	•	•	•	•	•	•	•	••
6.	 •	• •	•		•	•	•	•	•	•	•	•	•	•	•	•	•	•			•	•	••
7.	 •	• •	•	• •	•		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	••
8.	 •		•		•	•	•	•	•		•	•	•	•	•	•	•	•	•		•	•	••
9.		• •	•		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•		•	•	••
10																							





BRIL	LIANT IDEAS!
• • • • • • • • • • • • • • • • • • • •	
• • • • • • • • • • • • • • • • • • • •	
• • • • • • • • • • • • • • • • • • • •	
• • • • • • • • • • • • • • • • • • • •	
• • • • • • • • • • • • • • • • • • • •	
• • • • • • • • • • • • • • • • • • • •	
• • • • • • • • • • • • • • • • • • • •	
	<u> </u>

OUOTE OF THE DAY
I can do this at work:
I can do this at work:
nos to
50
50
50
50
better of fords
50
better of fords
better of fords
better of fords
better to ford
better to ford
Detter better better
Detter better better
better to ford

MULTICULTURAL VICTORIA:

DIVERSITY FACTS



1,680,275 - VICTORIANS WERE BORN OVERSEAS

260 - LANGUAGES ARE SPOKEN IN VICTORIA

26% - OF VICTORIANS SPEAK A LANGUAGE OTHER THAN ENGLISH (LOTE) AT HOME



VICTORIA'S TOP FIVE LANGUAGES SPOKEN AT HOME (OTHER THAN ENGLISH):

3.2% Mandarin 1.9%

1.9%

1.7%

Vietnamese

ABS, 2016

LOCAL GOVERNMENT AREAS WITH HIGHEST PROPORTION OF LOTE SPEAKERS IN VIC, 2016

Greater Dandenong	64.5%					
Brimbank		58.4%				
Monash		50.1%				
Melbourne		48.1%				
Hume		44.9%				

LOCAL GOVERNMENT AREAS WITH HIGHEST PROPORTION OF OVERSEAS BORN IN VIC, 2016

Greater Dandenong	57.7%					
Monash		55.7%				
Melbourne		49.1%				
Brimbank		47.9%				
Wyndham		41.6%				

ABS, 2016



83% of Victorians access internet daily ABS, 2016



47% of Victorians read online reviews or blogs Sensis, 2017



46.9% of Victorians are under 39 ABS, 2016



39% of those aged 65 and over play video games Digital Australia Report, 2016

























@VicForum



www.vicforum.com



1300 88 55 61



media@polaron.com.au